



Valley View Hospital

November 8, 2023

Dear Colleagues,

As the Chief Executive Officer of Valley View Hospital and a former practicing physician, I am acutely aware of the critical challenges our healthcare system faces. Recent surveys indicate that 39% of healthcare providers believe our system teeters on the brink of collapse, with 63% reporting burnout and 25% of physicians considering early retirement or leaving medicine by 2025.

Dr. Robert McDermott has been a vital partner in addressing these pressing issues. Collaborating with both myself and Dr. David Brooks, our Chief Medical Officer, he has offered innovative solutions. His presentations to our medical staff have equipped them with invaluable tools and techniques to reconnect with patients, enhance operational efficiency, and rekindle their passion for their careers. Following his workshop, we adopted a technological advancement he recommended, profoundly transforming our hospital's landscape. This not only reengaged our physicians with their patients but also yielded time-saving benefits, reducing the burden on our healthcare providers and mitigating burnout. The resounding feedback from our medical staff underscores the excellence of his workshop.

Dr. McDermott is the founder of the Healing Intelligence Network, where he orchestrates strategic workshops, provides coaching and consulting services for healthcare organizations, and champions the cause of improving healthcare provider and physician engagement and wellness. The focus on enhancing efficiency has led to reduced staff turnover and improved financial outcomes, all while reestablishing the crucial connection between patients and their physicians. I firmly believe that Healing Intelligently will spearhead a movement to revolutionize the healing experience in medicine.

It is with great pleasure and confidence that I write this letter of recommendation in support of my esteemed colleague, Dr. Robert McDermott. Over the past 15 years, I have had the privilege of working closely with him, both as a fellow physician and a healthcare executive and practice owner.

Sincerely,

Brian

Brian Murphy, MD
CEO Valley View

PeopleCare.

That's Valley View.